We understand the concerns and uncertainty you may be experiencing surrounding the coronavirus (COVID-19). Fourth & Hope is committed to working with Health & Human Services and community partners to ensure the safety and health of our homeless population, volunteers, associates, and community as a whole.

**FOURTH & HOPE ACTION STEPS INCLUDE:**

1. The F&H team cleans and disinfects frequently touched surfaces multiple times a day with EPA-registered household disinfectants. This includes tables, doorknobs, light switches, countertops, handles, desks, phones, keyboards, toilets, faucets, and sinks.

2. Clients are instructed to wash hands or use hand sanitizer at entry and before meals.

3. To help reduce the risk of exposure to the broader community the volunteer program has been suspended until further notice.

4. Pre-packed, takeaway meals will be offered to the clients and general public. F&H staff will distribute the containers through the outside window in the dining hall and instruct people to eat off the premises.

5. Social distancing has been implemented.

6. Reporting of individuals with cold/flu symptoms to management; additional mitigation measures may be needed including isolation from others.

7. Good hygiene practices have been implemented (e.g. cover coughs and sneezes with a tissue or use the inside of the elbow, and wash hands immediately).

We continue to monitor the situation and will provide additional guidance as needed. If you have any questions or concerns please feel free to contact our Operations/Clinic Director, Amara Pickens at apickens@fourthandhope.org.